

The table below provides details of the number of Key collection actions taken by year.

Year	Council Tax Key recovery actions by year					Year	Business Rates Key recovery actions by year			
	1st Reminders	2nd Reminders	Final Notices	Liability Orders (Issued By the court)	Percentage of defaulters issued a Liability Order		1st Reminders	Final Notices	Liability Orders (Issued By the court)	Percentage of defaulters issued a Liability Order
2009 - 2010	23993	4805	13878	9937	41.42%	2009 - 2010	1682	367	499	29.67%
2010 - 2011	20521	7417	14179	7805	38.03%	2010 - 2011	2346	692	300	12.79%
2011 - 2012	14220	3468	10204	5223	36.73%	2011 - 2012	866	509	286	33.03%
2012 - 2013	19686	5764	11249	5193	26.38%	2012 - 2013	1002	901	307	30.64%
2013 - 2014	26568	7924	15736	6926	26.07%	2013 - 2014	1621	867	193	11.91%
2014 - 2015	23577	6720	13030	6456	27.38%	2014 - 2015	1920	882	212	11.04%
2015 - 2016	28270	8169	11646	5295	18.73%	2015 - 2016	1995	773	405	20.30%
2016 - 2017	19317	7171	9923	5258	27.22%	2016 - 2017	1438	730	206	14.33%
2017 - 2018	21415	6406	10660	4930	23.02%	2017 - 2018	1548	757	137	8.85%
2018 - 2019	23500	8306	10595	4892	20.82%	2018 - 2019	1241	696	164	13.22%
2019 - 2020	20918	7823	9943	4667	22.31%	2019 - 2020	1204	650	155	12.87%
2020 - 2021	29236	4162	10838	0	0.00%	2020 - 2021	1740	985	0	0.00%
2021 - 1st Oct	16077	3777	8505	3158	19.64%	2021 - 1st Oct	1542	963	180	11.67%

This table shows that the % of defaulters being issued a Liability Order by the court has reduced. The drive for early resolution will be further enhanced within the next planned phase of the Single View of Debtor project.